



Thank you for volunteering with Innovation Jeunes!

We and our parent organization, Christian Direction, are committed to safety and best practices with our volunteers. In normal circumstances, we ensure this through background checks, volunteer orientation and following protocols through our child protection policies with Plan to Protect.

During the Covid-19 crisis, we must adapt to the realities of the context. We have therefore prepared these guidelines for you so as to ensure, to the best of our abilities, the safety of all and a service that is ethical and transparent.

Volunteer guidelines :

Volunteers agree to review the Covid-19 response guidelines form provided by Santé Montréal.

Volunteers agree to apply all guidelines to the best of their ability.

Volunteers agree to comport themselves in an ethical manner by:

Not taking money for personal gain from clients

Acting respectfully in stores and on the phone

Respecting guidelines for social distancing in stores

Behaving in a courteous and respectful manner on the phone

Not being under the influence of drugs or alcohol during volunteer shifts

Volunteers agree to maintain the confidentiality of all clients: names, addresses, ages, particulars. This includes:

Not posting any pictures of clients on social media

Not disclosing any information about clients in verbal, written or media form.

Not contacting clients without their consent (apart from services related to deliveries or Innovation Jeunes activities)

Volunteers agree to protect their own boundaries and safety. This includes:

Not giving out personal information (address, phone numbers)

Not lending money to clients

Not entering private households. Deliveries should be done at the door

Leaving the premises immediately if at any time you feel in danger

If there is a client who appears in physical or mental distress, to report this to the Coordinator of Innovation-Assistance, Jessica Stilwell, at innov-coord@direction.ca or by phone at 438-346-4347 so that Jessica can pass the information to the necessary authorities (social workers, support services, etc.)



Waiver and Release:

I have read the volunteer form and the Covid-19 response guidelines provided by Santé Montréal.

I agree to take my temperature every morning if my volunteer role includes leaving my house.

I, the Volunteer, release and forever discharge and hold harmless Innovation Jeunes and its successors and assigns from any and all liability, claims, and demands of whatever kind of nature, either in law or in equity, which arise or may hereafter arise from the services I provide to Innovation Jeunes. I understand and acknowledge that this Release discharges them from any liability or claim that I may have against Innovation Jeunes with respect to bodily injury, personal injury, illness, death, or property damage that may result from the services I provide to Innovation Jeunes or occurring while I am providing volunteer services.

Name:

Mailing Address:

Date:

Signature: